

**School of Management and Marketing****Additional Assessment BUS384 Term, 201875****Directions:**

Answer both questions, each about 500 words required. Use appropriate referencing. This is an open-book assessment.

**Due Date: 1 March 2019**

**Question 1 - 20 Marks (500 words)**

Describe what project programs and portfolios are and how they are different. Provide a clear example of a program and a portfolio to show the differences.

**Question 2 - 20 Marks (500 words)**

Since projects have many opportunities for conflict, project managers need to understand the sources of conflict, become capable in using a variety of conflict resolution methods and styles and learn how to negotiate effectively.

List some typical sources of conflict in a project and how these may be resolved. Provide examples to support your answer where possible.

**END OF ADDITIONAL ASSESSMENT**